Naval Hospital Corpus Christi

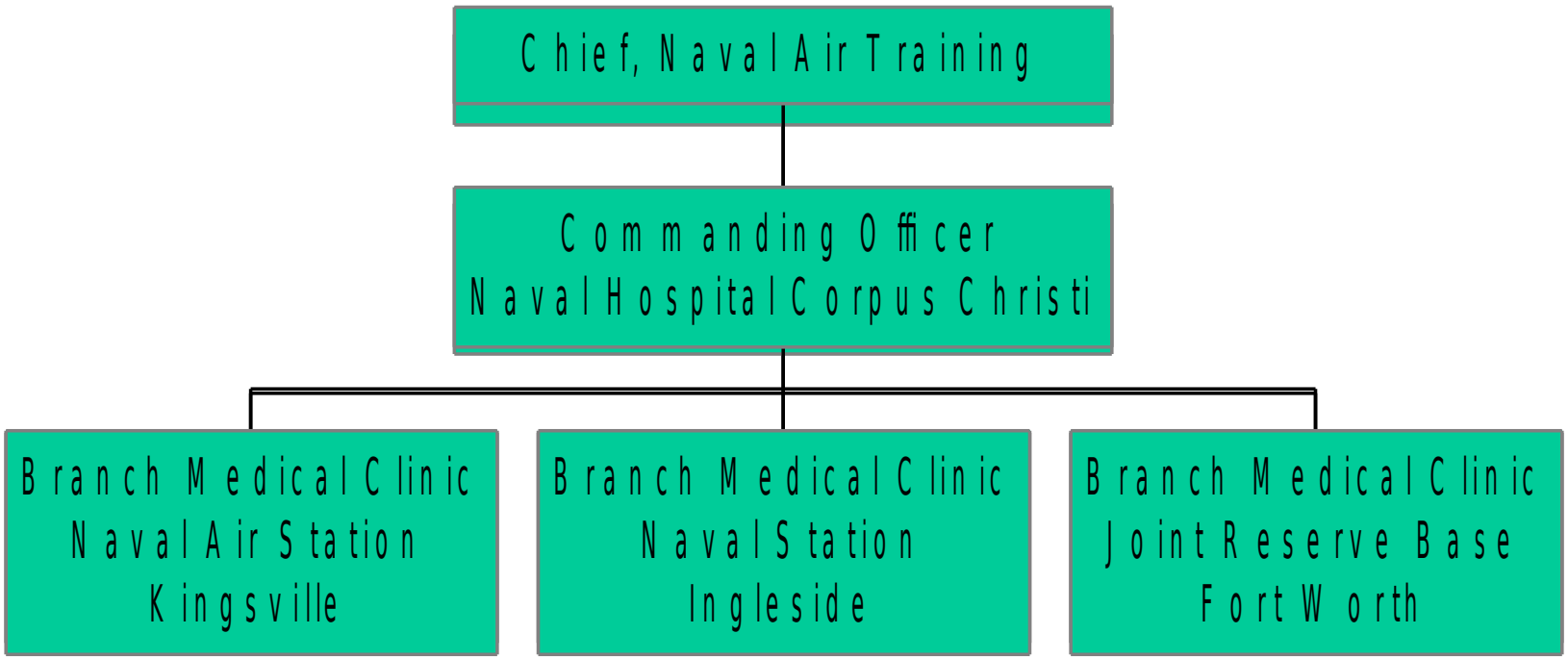
Surgeon General's Presentation – June 17, 2003

Board of Directors

- **Commanding Officer** Alton Stocks, CAPT, MC,USN
- **Executive Officer** Eleanor Valentin, CAPT, MSC, USN
- **Command Master Chief** K. Denise Brown, HMCM (FMF)

- **Senior Nurse Executive/Director, Wellness Services** Barbara Roberts, CAPT, NC, USN
- **Director, Operational Readiness** Laurie Gentene, CDR, NC, USN
- **Director, Administrative Service** Benjamin Ernst, CDR, MSC, USN
- **Comptroller** John Fryzlewicz, LCDR, MSC, USN
- **PIPA** Grant Wallace, LCDR, MC, USN
- **Customer Service** Patricia Ireland, CDR, MSC, USN

Local Chain


Chief, Naval Air Training
Commanding Officer
Naval Hospital Corpus Christi
Branch Medical Clinic
Naval Air Station
Kingsville
Branch Medical Clinic
Naval Station
Ingleside
Branch Medical Clinic
Joint Reserve Base
Fort Worth

Readiness

- Expeditionary Medicine Platform Augmentation, Readiness and Training (EMPARTS)
  - Support 13 Platforms of 172 Billets
  - Overall R-status 76%
  - T-status Platform Challenge

Readiness

- Enduring Freedom/Iraqi Freedom
  - 82 Sailors deployed
  - 36 recalled Reservists
  - 33 Sailors returned home (as of 11 June 2003)
  - Reservist phased demobilization complete by August 2003

Readiness

- Disaster Preparation
  - HUREX 03
  - NAS/NHCC integration
  - Successful JRB/BMC/City of Fort Worth
    - Two Mass Casualty Drills 20 March 2003 and 22May 2003
  - Bioterrorism Preparedness Committee, Texas Department of Health

Readiness

- Post Deployment Health Assessment
  - Local SOP developed
  - Support tenant commands & Mine Warfare Command
  - Track in EMPARTS

Optimization

Site	Eligible	Enrolled	PCM FTE	Enrolled/ PCM	RVU/ Provider
NHCC	14,102	11,021	8.50	1,296	11.85
BMCK	2,409	2,288	2.00	1,144	12.79
BMC FW	9,500	2,399	3.24	740	12.70
BMCI					

Optimization

- Contract Primary Care Clinic (PCC) closed

  31 March 03
- Internal Medicine and Military Family Medicine Clinics - TRICARE Prime only
- All PCC TRICARE enrollees transferred to Military Family Panels

Optimization

- Resource Sharing Agreements
  - 13 in place
  - Cost Savings Ratio average 2.29
- Recapture
  - Dermatology and Optometry
  - Ophthalmology

Optimization

- OB/GYN Referrals
  - External Partnership
    - 125 per month
- Hospital Admissions
  - External Partnership
    - 250 per month
- Data Quality Highlights
  - Coding accuracy 76-94%
  - End of Day Processing 95-98%

Optimization

- TRICARE Online
  - First Navy MTF to go live
  - Connectivity test successful 6 June 2003
  - RLC & beneficiary briefings
  - PCM templates for routine visits 100% available online

DOD/VA Resource Sharing

- DOD General Surgery initiated 30 Jan 2003
  - 44 VA visits @ $6,641
- VA Audiology initiated 07 Mar 2003
  - 53 DOD visits @ $9,127
- VA Optometry initiated 23 Apr 2003
  - 254 DOD visits @ $17,938

    - As of 30 May 2003

Patient Safety

- Patient Safety Climate Survey
- Integral with Strategic Plan
- Ongoing activities
- Data collection & analysis
  - Health Care Failure Mode Effect Analysis

HIPAA

- MAP/GAP analysis by 30 June 03
- Instruction/MOU update on track
- Privacy training 95% compliant

Budget Execution Variances

- FY03 Outpatient visits 12% below
  - Staff deployment
  - Contract physician shortage
  - Pharmacy Prime only thru 31 Mar 2003
  - PCS gaps in service
  - Non-Prime patient decreases
- Budget reprogrammed to other areas
- Contract delays

BMC Fort Worth Pharmacy

- Active duty only clinic in BRAC area
- CY2002 workload 137,262 prescriptions
- 240,000+ eligible retirees (90% workload)
- BUMED Standard - 3 RPh and 8 techs (8482)
- Current on-board - 1 RPh and 4 techs
- Reevaluating catchment area demand with HSO

BMC Fort Worth Pharmacy

- Actions
  - Non-RPh tech support
  - NHCC RPh tech TAD
  - Flex shifting
  - AT/IDT request
  - Local recruiting
  - Exploring RSA
  - TFMMS
- Needs
  - Fund/Recruit 2 RPh and 4 techs
  - ADSM/ADSW interim support
  - Update AMD
  - JRB satellite pharmacy
  - Explore CARES team VA/DOD

Recent Events

- Federal Information System Management Assessment Survey June 2003
- RLC IG July 2003
- JCAHO Fair Sept 2003
- SECNAV LOC
- Strategic Plan Update